

CONTENTS

Acknowledgements	1
1 Introduction	6
2 Responsibilities	8
3 Threat and risk	10
4 Measures and technologies	19
5 Emergency preparedness and response	26
6 Recovery	40
7 Communication	45
8 Security culture	52
9 Building design	63
10 Facilitation of passenger flows	81
11 Training and awareness	93
12 Bibliography	96

